

cVIGIL



What is CVIGIL?

- C-VIGIL is an online application for citizens to report on Model Code of Conduct violations/Expenditure violations during the forthcoming General Election to Lok Sabha 2019.
- The application called as CVIGIL, denotes a Vigilant Citizen and the proactive and responsible role he/she can play in the conduct of free and fair elections.

How to use?

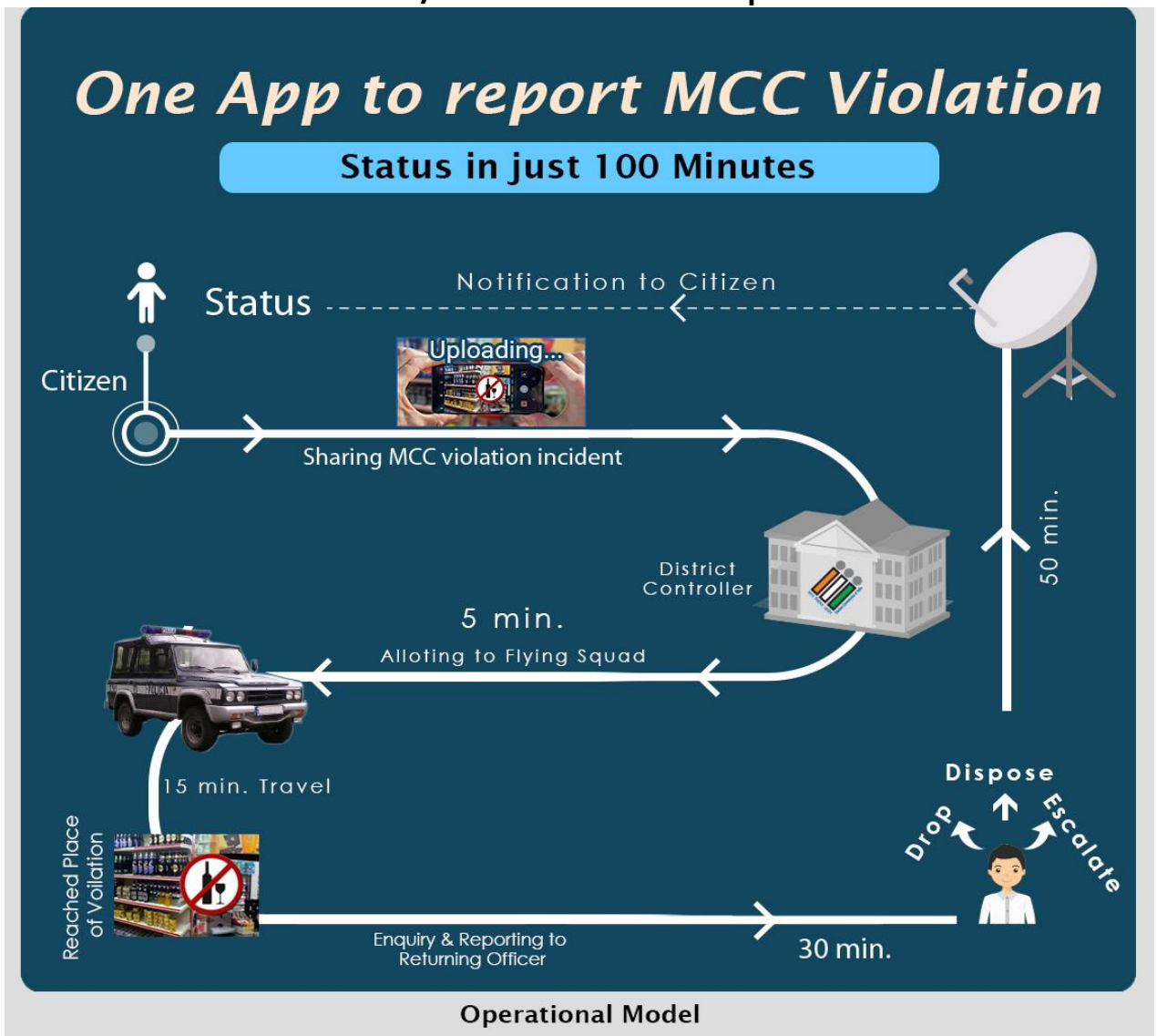
- ❖ Go to Google Play Store – Search for CVIGIL--> Download and Install.
- ❖ Sign in using mobile number and OTP or sign in as Anonymous(without giving your identity)
- ❖ Enter your mobile number
- ❖ Tap on send OTP(one time password)
- ❖ Enter OTP and verify mobile number
- ❖ On user profile screen enter your Name, Address, State, District, Assembly and Pin Code
- ❖ Select checkbox and click on Verify Now icon

How to file a complaint?

- Capture photo or video of the MCC/ expenditure violation incident on CVIGIL Application.
- Preview captured picture/video
- Enter the Additional Location information to help in the identification of the exact location by a Flying Squad.
- Select the nature of the complaint
- Enter precise description of the incident in the provided space.
- Click on submit after entering mandatory fields



- ❖ The App also allows to hide complainant's phone number and identity if Anonymous user, so as to encourage informing against high and mighty without any risk of subsequent possible backlash.
- ❖ In case phone number and identity is not hidden, the complainant gets response about the action taken and he/she can also track the process.



Vigilant citizen takes the photo/video and uploads through CVIGIL app.

- **5 mins for the District Control Room to assign complaint to Field Unit for verification**
- **15 mins for Field team to arrive at the site**
- **30 mins for the Field team to execute the action and submit report**
- **50 mins time taken by Returning Officer to inform status**

Issued by
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Helpline No. 1950 (Toll Free)

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